From: Eric Hall

To: Microsoft ATR

Date: 11/19/01 5:17pm

Subject: Microsoft settlement

Hello-

I am appalled by the USDOJ settlement with Microsoft. I don't see how this settlement will be truely enforced, nor how it relieves consumers of information systems from the monopolistic practices of Microsoft. I believe that this settlement is bad for consumers, bad for companies, and bad for innovation in the information systems area.

I urge you to reconsider this settlement, and look at remedies that will have an actual impact in the marketplace rather than those that have a surface appearance of making a change.

Thank you very much,

-eric